

General terms and conditions

1. Scope

These general terms and conditions shall apply to all sales of hardware and software products ("Products") and/or supplies of services (including notably SLA Services) ("Services") by Dualz Solutions BV ("DUALZ") to you ("Customer") provided that they do not conflict with any other contractual provision expressly agreed by DUALZ. These general terms and conditions supersede any other terms and conditions of Customer, even if these have not been specifically rejected by DUALZ.

2. Formation of the agreement

Unless otherwise agreed in writing, DUALZ' quotations shall expire 30 days from the date of their issuance. The agreement between DUALZ and Customer is binding on the parties upon the issuance of Customer's purchase order to the extent that it is based on DUALZ quotation (the "Agreement").

3. Delivery

3.1. Unless otherwise agreed in writing, the delivery is made Ex-Works (Incoterms 2020) from Someren, The Netherlands.

In particular, Customer shall bear all costs, risks and applicable insurance relating to the transport following delivery. In the event that DUALZ would accept at its sole discretion to arrange for the transport of the Products, Customer shall still bear all costs, risks and applicable insurance relating to such transport or of any incorrect statement in this respect.

3.2. The delivery of software Products shall occur whether by physical delivery such as indicated above or through media or electronic download. Unless otherwise agreed in writing, Services shall be deemed as delivered once they have been performed.

3.4. Delivery times are approximate and for information only. DUALZ will not be in default by the mere exceeding of a period, and this does not entitle the Customer to terminate the agreement in full or in part nor to receive any kind of compensation. The agreed delivery period will commence at the latest of the following points in time: a. the day of formation of the Agreement; b. the day of receipt by DUALZ of the data, goods, etc. necessary for carrying out the delivery, to be provided by or on behalf of the Customer; c. the day of receipt by DUALZ of the permits or licenses, exemptions and similar decisions obtained by the Customer that are necessary to carry out the delivery; d. the day of receipt by DUALZ of the agreed full or partial payment that must be made upon formation of the Agreement;

3.5. DUALZ shall not in any case be liable for delays in delivery caused by any case of "force majeure" occurring notably in DUALZ' plants or with DUALZ' subcontractors or suppliers or by an act or omission of Customer. In the event of any such delay, the date of delivery shall be deferred for a period equal to the time lost by reason of the delay. When part of an order is ready, DUALZ may, at its discretion, either deliver this part at that time or deliver it when the entire order is ready, without prejudice to the other provisions of this article 3. If more or additional work is instructed after the Agreement has been formed, the delivery period will be extended accordingly, unless agreed otherwise in writing. If any material that is required for the performance of the

Agreement is not available due to circumstances beyond DUALZ' control, DUALZ will be entitled to use replacement material that it deems fit for the intended use.

3.6. Whenever Customer is required to return Products or parts to DUALZ, notably under articles 9, 10, 11 and 12, Customer shall return the said Products or parts (a) within 30 days of DUALZ' request/approval for such return or of the receipt of the replacement/upgraded Products or parts or of the end of the rental period, (b) to DUALZ' premises designated by DUALZ, (c) in a proper and safe packing material and not by sea freight (Customer bearing all expenses and damages arising out of the use of improper or unsafe packing material or transportation), (d) at its own risks and costs, and (e) joining the RMA document provided by DUALZ for such return, which shall be well visible on the shipping box. If Customer fails to return the said Products or parts in time, Customer will be invoiced for such Products or parts at list price.

4. Price

4.1. Unless otherwise agreed in writing, the prices for the Products and/or Services are in EURO.

4.2. Unless otherwise agreed in writing, the prices set for the sale of Products do not include any other supply or service, including but not limited to installation, integration, training, maintenance and supply of new versions or other systems or equipment. Unless otherwise agreed in writing, the prices set for the provision of certain Services do not include any other supply or service.

4.3. Unless otherwise agreed in writing, the prices do not include the payment of any additional expenses related to the sale of Products or the supply of Services that are not explicitly mentioned on DUALZ' quotations.

4.4. The prices do not include taxes, duties, excises and other charges levied in connection with the sale of the Products or the provision of the Services. Customer will be liable and will indemnify DUALZ for all such taxes duties, excises and other charges. In particular, Customer is responsible for any import declaration, import duties and/or gross sales taxes linked to imports of goods and services.

5. Payment

5.1. Unless otherwise agreed in writing, payment shall be made in EURO.

5.2. In the event of non-payment of any invoice by the due date, Customer agrees that DUALZ shall be entitled, without prior notice and without prejudice to any other remedy, (a) to require immediate payment of all unpaid invoices, (b) to suspend immediately the delivery of any Products and/or the provision of any Services and/or (c) to stop providing the software keys allowing the use of any unpaid Products or (d) to request additional security or pre-payment for future delivery of Products or provision of Services. In addition, any invoice unpaid by the due date shall automatically, without prior notice and without prejudice to any other remedy, carry interests at the rate as set forth in the Dutch law on late payment in commercial transactions with a minimum of EUR 20 per invoice.

5.3. Customer shall have no right to suspend payments in the event of complaints or claims under the warranty hereunder.

6. Insurance

6.1. As long as the ownership of the Products delivered by DUALZ has not yet passed to the Customer and in any case if the Agreement involves deferred payments, Customer warrants that the delivered Products shall be insured against fire and extended coverage perils in an amount equal to the full value of the Products. Customer agrees to maintain such insurance until full payment has been made to DUALZ. Customer procures that DUALZ shall be designated as loss payee under the relevant insurance agreement. Upon request, the Customer shall allow DUALZ to inspect the insurance policy and the proof of payment of the insurance premium.

6.2. Customer agrees to indemnify and hold DUALZ harmless against any and all losses, damages and costs resulting from any inaccuracy of Customer's warranty under this article.

7. Retention of title

7.1. All delivered Products shall remain DUALZ' ownership until receipt of full payment by DUALZ for such Products. In this context, DUALZ is entitled to provide the Customer with temporary software keys allowing the use of the Products until receipt of full payment. In addition, Customer shall not (a) allow any lien to be created over or otherwise encumber the delivered Products, (b) resell the goods, deliver them, pledge them, transfer them to another party or make them available to another party in any other way and by whatever title, whether or not for no consideration and whether or not for use, and (c) modify or transform the delivered Products. Customer must also identify the Products as being the ownership of DUALZ in a conspicuous manner in order to effectively preserve the retention of title to the Products in favor of DUALZ until their full and entire payment. DUALZ shall be entitled to require immediate payment of all delivered Products if Customer breaches the obligation under this article.

7.2. If the Customer forms new products from or with the delivered Products, DUALZ remains the owner of those new products until the Customer has met all of its obligations vis-à-vis DUALZ.

8. Acceptance

8.1. Unless otherwise agreed in writing, the Products or Services shall be deemed accepted by Customer 10 days at the latest after they have been received or provided at the place of destination, unless Customer gives DUALZ full and detailed notice of any alleged defect by email to the relevant DUALZ' sales representative before the expiry of said period. Such acceptance covers any lack of conformity of the Products or Services which Customer could ascertain at the time of reception of the Products or the provision of the Services or in the following 10 days when carrying out careful and systematic inspection and tests.

8.2. In the event that DUALZ has agreed that the Products or Services are subject to factory or on-site acceptance tests, DUALZ and Customer shall agree on the acceptance procedures by mutual agreement. In this context, Customer shall accept the

Products or Services if the acceptance tests only reveal non-critical issues not preventing the operational use thereof subject to DUALZ remedying such issues within a reasonable time period. Any operational use of the Products or Services by Customer or any other user shall be deemed to constitute a final acceptance. Customer's failure to complete the tests within 60 days from the delivery shall constitute an unqualified acceptance and a waiver by the Customer of all claims with respect thereto.

9. Warranty

9.1. DUALZ Services Warranty. DUALZ warrants that it shall supply the Services in a workmanlike manner. Upon breach of DUALZ Services Warranty, the Customer's sole and exclusive remedy will be the provision of the Services once again provided that DUALZ has been given written notice of such breach within 7 days following its occurrence.

9.2. DUALZ Products Warranty. DUALZ warrants that the Products shall substantially conform to DUALZ' specifications in effect at the delivery and be free from any defects in material and workmanship. Upon breach of the DUALZ Products Warranty, the Customer's sole and exclusive remedy will be, at DUALZ sole discretion and option, the repair or replacement of the defective Products with functionally equivalent Products (either new or refurbished to be functionally equivalent to new) subject to the following:

9.2.1. DUALZ Products Warranty is limited to defects occurring within 2 years from the date of delivery of the relevant Products, unless stated otherwise. In case of repair or replacement, the Warranty period shall continue to run until its expiry or 3 months after the repair or replacement, whichever is longer;

9.2.2. DUALZ Products Warranty shall only be triggered provided that DUALZ is given written notice of such defects within 15 days following their occurrence. All incidents reported to DUALZ shall be subject to a case ID tracking system;

9.2.3. Subject to DUALZ ' prior written approval, Customer shall return any Products or parts in which a defect covered under this article has appeared, for repair or replacement pursuant to article 3.6.

9.2.4. DUALZ shall bear all costs, risks and applicable insurance relating to the transport of repaired and/or replacement Product or parts thereof supplied by DUALZ for delivery within the European Union. The Customer shall bear all costs, risks and insurance relating to the transport of repaired and/or replacement Product or parts thereof supplied by DUALZ for delivery out of the European Union. In any event, Customer shall be responsible for any taxes, duties and custom clearance.

9.2.5. DUALZ shall repair or, at its option, replace any defective Product or any defective parts thereof within a reasonable time depending on the issue at stake. In case of replacement of any defective Product or any defective parts thereof, these become the property of DUALZ upon delivery to Customer of the relevant Products or parts free from defects.

9.2.6. Replacement Products or parts for any defective Products or any defective parts thereof under warranty are provided at no cost. Replacement Products or parts for any defective Products or

any defective parts thereof out of warranty are provided at list price.

9.2.7. Upon receipt of the replacement Products or parts, Customer shall return the defective Products or parts pursuant to article 3.6. (Unless DUALZ and Customer have agreed on advance exchange replacement which is on best effort basis in terms of timing under DUALZ Product Warranty)

9.2.8. If the nature of defect is such that it is appropriate in DUALZ' opinion (and with Customer's approval) to effect repair on site, DUALZ shall provide on-site assistance. Customer shall do its utmost to collaborate and allow the service engineers to have access to all relevant information related to the Customer's Site. The travel time and the travel and living expenses of the service engineer in this respect shall be payable by Customer in accordance with DUALZ ' then applicable rates and procedures.

9.3. Conditions precedent for Warranty to apply. The Warranty shall apply only to the extent the Products, Services or any parts thereof have:

9.3.1. been handled, transported, stored and installed pursuant to DUALZ' instructions or, in absence thereof, in a professional and workmanlike manner;

9.3.2. not been subject to damages, defects, failures, or performance limitations caused in whole or in part by Customer's or any person (other than DUALZ) abuse, mishandling, misuse, computer viruses, negligence, improper storage, servicing or operation, or unauthorized attempts to access, modify, repair or alter the Equipment in any way;

9.3.3. been at all times used for a regular, ordinary and routine use as intended or as recommended pursuant to DUALZ' instructions or, in absence thereof, in a professional and workmanlike manner;

9.3.4. not been connected to or used in combination with other equipment, products or systems (hardware and/or software) not purchased from DUALZ, or not specified or approved by DUALZ as compatible with the Product.

9.4. Exclusions from the Warranty. In no event shall DUALZ be liable for any defects, failures, loss of or damage caused by or resulting from (a) wear and tear, (b) any external cause or event out of DUALZ' control such as power failures, surges, failures in third-party communication networks, fires, floods, snow, ice, lightning, excessive heat or cold, highly corrosive environments, accidents, actions of third parties, (c) use or operation of the Product or Service prior to acceptance, (d) any act or negligence of Customer or any third party. The Warranty shall not apply to consumables (e.g. batteries, etc.). Any third party product or any parts thereof (including, without being limited, the third party software such as the operating systems running on the Products) which DUALZ merely resells with the Products or Services, is subject to the original manufacturer's warranty and no separate warranty is given in respect thereof by DUALZ.

9.5. DUALZ' sole and exclusive liability. The warranty under this article sets forth the Customer's sole and exclusive remedy for claims based upon any lack of conformity or defect of DUALZ' Products. Such warranty shall be in lieu of (and not in addition to)

any other warranty, express or implied, including but not limited to any implied warranty of merchantability or fitness for a particular purpose. No other remedy, including but not limited for any damages, in particular for loss of data or software, slowdown or interruption of activity or equipment, lost profits, lost sales, injury to person, or any incidental or consequential loss, shall be available to the Customer. DUALZ shall be under no liability, whether in contract, tort or otherwise, in respect of any lack of conformity or defect of any of our Products other than the liability described and provided for under this article.

10. Trade-in/Upgrade

10.1. In case of trade-in or upgrade involving trade-in of Customer's products, Customer warrants either that it has full and exclusive ownership of such products free and clear of any third party rights of any kind or that it is authorized by the rightful owner of such products to proceed with such trade-in. Customer's warranty shall be valid until the delivery by the Customer to DUALZ of the existing products which then become immediately the property of DUALZ. Customer shall return its existing products replaced within the framework of the abovementioned trade-in/upgrade pursuant to article 3.6.

10.2. Customer agrees to indemnify and hold DUALZ harmless against any and all losses, damages and costs resulting from any inaccuracy of Customer's warranty under this article.

11. Loan/Rental

11.1. In the event that DUALZ delivers Products to Customer as a loan or within the framework of a rental agreement, Customer shall return such Products pursuant to article 3.6.

11.2. In the event that DUALZ grants a loan of Products to Customer, Customer expressly acknowledges and agrees that it shall remain DUALZ' ownership and shall not be used for any activity or purpose other than one of the purposes agreed with DUALZ and in particular not be used for any commercial or production activity unless otherwise specified in writing.

12. Support obligations

12.1. Except for the Warranty as set forth under article 9 of these terms and conditions, and unless SLA Services is offered by DUALZ, DUALZ is under no obligation to provide any support services. 12.2. In the event that DUALZ and Customer agree on the provision SLA Services will be governed by order of precedence by the terms and conditions of SLA combined with the quote and information sent by DUALZ to the Customer.

13. Limitation of liability

13.1. To the maximum extent permitted by applicable law, DUALZ ' exclusive liability and Customer's exclusive remedy for any and all claims in respect to any Product or Service delivered or any delayed delivery or non-delivery thereof, shall be limited to the price of the Product or Service in relation to which the claim is made effectively paid by Customer to DUALZ or, at DUALZ ' option, the replacement or repair thereof, and shall in any event never exceed the sum of EUR 200,000 in aggregate.

13.2. In no event shall DUALZ be liable for any indirect, incidental, punitive or consequential loss, damage, cost or expense of any

kind whatsoever and howsoever (including, without limitation, loss of profits or revenues, loss of business, loss of bargain, loss of opportunity, loss of materials, software or data or loss of time) caused, even if foreseeable, or if DUALZ has been advised of the possibility of such losses.

13.3. Any and all amounts paid by an insurance company of the Customer and/or DUALZ to the Customer in connection to any such damages or loss shall be deducted from DUALZ' maximum aggregate liability and DUALZ shall pay to the Customer the balance, if any.

13.4. DUALZ cannot be held responsible for any damage to the extent that it is a direct or indirect consequence of a mistake, negligence or inaction, even a minor one, originating from Customer or any person other than DUALZ or from wrong or incomplete information provided by Customer or caused by external or fortuitous events.

13.5. The security on our Products and Services is treated seriously. DUALZ uses commercially reasonable efforts to ensure that appropriate security measures have been implemented upon the delivery of the Products and Services. The Customer is however solely responsible for the security of the Products and Services (and any related data) once they have been delivered and shall implement the appropriate security measures in this respect (e.g. firewall and other security software). DUALZ expressly disclaims any loss or damage arising from Customer's security measures failure.

13.6. Customer warrants that it will duly observe all of its obligations under any applicable law, statutes and regulations that may apply to the delivered Products and Services and the use (of any parts) thereof (including without being limited to, in relation to Products safety and security) and shall defend, indemnify and hold harmless DUALZ and its directors, employees and contractors against all third-party claims that may be filed against them because of a (alleged) violation of such law, statutes and regulations. Unless agreed otherwise, Customer - and not DUALZ - is entirely responsible for the content ingested, downloaded, produced, distributed and broadcasted or otherwise made available to third parties, whether publicly posted or privately transmitted, through the Products or Services and the Customer represent and warrant that it owns the Intellectual Property Rights, or have obtained all necessary license(s) and permission(s) to do so.

13.7 Claim for compensation of damage or loss must be submitted to DUALZ within 1 month at the latest after the Customer has discovered the damage or loss or could reasonably have discovered the damage or loss, failing which the right to compensation lapses. Complaints, regardless of whether these relate to deliveries that have been made or that have not been made by DUALZ or to DUALZ ' invoices, must be submitted to DUALZ in writing as soon as reasonably possible but in any case within two months of delivery in order to give DUALZ the opportunity to check the validity and the cause of the complaint(s).

14. Intellectual property

14.1. DUALZ is and will remain the sole owner of all the intellectual property rights in the Products and/or Services and

the Products may only be connected to or used in combination with other equipment, products or systems (hardware and/or software) specified or approved by DUALZ as compatible with such Product.

14.2. Upon DUALZ' acceptance of Customer's purchase order and, subject to the full payment of the relevant applicable price and/or fees, DUALZ grants to the Customer a non-exclusive, non-transferable, non-assignable, non sublicensable, personal limited license to use the software residing in or provided with the Product for the Customer's ordinary business activities subject to the present terms and conditions and the DUALZ Software License Agreement. For software license not specifying any specific term or time-based fee payment, and unless otherwise specified in writing, this limited license is perpetual (e.g. sold as "GO" software licenses) and shall continue unless terminated pursuant to these terms and conditions. For software license specifying a term or time-based fee payment (e.g. sold as "FLEX" software license), the said software license will start on the delivery of the related software and expire at the end of the time period specified for this license – and by default, after one year. Unless renewed by mutual agreement, at the end of the specified term, Customer shall no longer use the software and delete and destroy any copies of it. GO software license provides access to software update but not to software upgrade while FLEX software license provide access to both software updates and upgrades during the time period specified for this license. For the purpose of this clause, software update means a move from a software release to the next minor software release that is commercially released and generally made available by DUALZ in the form of an update (for example: 4.2 to 4.3); software upgrade means a move from a software release to a next major software release that is commercially released and generally made available by DUALZ in the form of an upgrade (for example: 4.2 to 5.0), only applies to the exact itemized software initially licensed and does not cover corresponding hardware change or software features that are separately priced or licensed.

14.3. Customer shall not (a) reproduce, modify, adapt, alter, translate, or create derivative works from any Products, in all or in part and/or (b) reverse assemble, decompile, disassemble, or otherwise attempt to derive the source code for such Products without having obtained first the written authorization from DUALZ.

14.4. For purposes of this article, the term "Customer" shall include authorized end users of the software who have purchased the software indirectly through an authorized DUALZ' reseller or distributor as well as direct purchasers of the Products.

15. Confidentiality

15.1. Customer acknowledges that all technical, commercial and financial information or data relating to DUALZ' Products and Services, including but not limited to the offers and technical documentation, whether or not marked as "Confidential" or "Proprietary" (the "Confidential Information") shall be considered as strictly confidential.

15.2. The Customer shall not disclose any such Confidential Information to any third party and shall not use any such Confidential Information for any purpose other than as agreed by DUALZ.

15.3. In this context, Customer shall take all necessary steps to avoid the disclosure of those Confidential Information and use the same care and discretion as in protecting its own confidential information in order to hold them in confidence (but, in any event, not less than a reasonable degree of care). Customer shall limit the access to those Confidential Information to its directors, employees, sub-contractors, agents, distributors or customers as far as strictly necessary for the use the Products and Services and shall impose them a duty of confidentiality in respect with the Confidential Information.

15.4. These confidentiality obligations shall remain in full force and effect during the negotiations and the term of the Agreement. They shall survive the termination or expiration thereof as long as the said Confidential Information has not come into the public domain.

16. Security

As security for any and all of its obligations, for any reason whatsoever, contractual or extracontractual, towards DUALZ, the Customer pledge all its current and future claims on third parties, for any reason whatsoever, including, inter alia, claims for services and actions on contractual and noncontractual liability basis.

17. Export and anti-bribery

17.1 Customer warrants that it will comply with the export, re-export and transfer restrictions set forth in export control laws and regulations, including but not limited to the UN, EU and the USA export control laws and regulations ("Export Regulations"), which prohibit export or diversion of certain products and technology to certain countries or entities and to which DUALZ may be subject to. Customer shall take all actions that may be reasonably necessary to ensure that no customer/end-user contravenes such Export Regulations. If the delivery of Products is subject to the granting of an export or import license or otherwise restricted or prohibited due to Export regulations, DUALZ may suspend its obligations and the Customer's/end-user's rights until such license is granted or for the duration of such restrictions or prohibitions and/or even terminate the relevant Agreement in all cases without incurring any liability towards the Customer or customer/end-user.

17.2 Customer warrants that it will comply with all applicable anti-corruption laws and regulations and shall take all actions that may be reasonably necessary to ensure that no customer/end-user of Products and Services contravenes with such regulations.

17.3 Customer agrees to indemnify and hold DUALZ harmless against any and all losses, damages and costs resulting from any inaccuracy of Customer's warranty under this article.

18. Assignment

Customer shall not assign any of its rights or obligations under the Agreement without the prior written consent of DUALZ.

19. Exceptio non adimpleti contractus

19.1. DUALZ may suspend the fulfilment of its obligations (including, without being limited to, the delivery of the Products and Services, the provision software keys allowing the use of any Products, the provision of the Warranty, etc) if, after conclusion of

the Agreement, it appears that Customer will not fulfil a substantial part of its obligations notably as a result of a serious failure of its ability to meet that part of its obligations or its creditworthiness; or its conduct/behaviour in the preparation of the fulfilment of its obligations under the Agreement.

19.2. DUALZ shall without undue delay inform the Customer of its intention to postpone the performance of its obligations and shall continue such performance as soon as Customer provides sufficient guarantees for the fulfilment of the said obligations.

20. Termination – Cancellation

Any Agreement may be terminated by DUALZ with immediate effect upon Customer's: (a) material breach to the Agreement and failure to remedy such breach within thirty (30) days after written notification of such breach (provided that there shall be no obligation to notify the Customer is such breach is incapable of being remedied or incapable of being remedied within fifteen (15) days), (b) filing of a petition in bankruptcy not dismissed within thirty (30) days; (c) insolvency; (d) making of an assignment for the benefit of creditors, or the entering into of any other arrangement having similar effect; (e) initiation of proceedings for the dissolution or liquidation of business operations, or (f) any direct or indirect change in control or ownership of Customer. As a result of the termination, any existing mutual claims will immediately become due and payable. The Customer is liable for all damage and/or loss suffered and to be suffered by DUALZ.

21. Data's privacy

21.1. At DUALZ we give utmost importance to your data's privacy. DUALZ generally process your personal data as data controller. Please refer to our Privacy Statement available at www.dualz.com/privacy-statement DUALZ collects, processes, uses, stores and transfers your personal data as well as your rights over any personal data we hold about you in compliance with the applicable data protection legislation.

22. Use of Customer's name

Customer agrees that DUALZ may use Customer's name and logo to identify Customer as Customer of DUALZ for use and reference in DUALZ' corporate, promotional and marketing material.

23. Governing laws

These terms and conditions are governed by and construed in accordance with the laws of The Netherlands, to the express exclusion of its conflict of laws rules and to the express exclusion of the United Nations Convention on international sales contracts signed in Vienna on April 11, 1980.

24. Jurisdiction

24.1. All disputes arising out of or in connection with any offer or Agreement with Customer shall first be attempted by the Customer and DUALZ to be settled through consultation and negotiation in good faith in a spirit of mutual cooperation.

24.2. Any dispute arising out of or in connection with any offer or Agreement with Customer shall be exclusively settled by the Courts of our registered office in The Netherlands.

25. Force Majeure

If DUALZ is prevented to perform or delayed in the performance of this Agreement by reason of force majeure, DUALZ shall give prompt written notice to the Customer of the event and shall be excused from performance to the extent delayed or prevented by force majeure without being liable for any damages resulting therefrom, provided that DUALZ shall take reasonable steps to avoid or remove such causes of non-performance and shall continue performance whenever and to the extent such causes are removed. If the force majeure event continues for more than six (6) months, the Customer may elect to terminate this Agreement with immediate effect through a written notice to DUALZ. Force majeure shall be understood as any cause or causes beyond the reasonable control of a party which cannot be overcome through reasonable due diligence, such as – without being limited to – strikes, riots, war, acts of terrorism, acts of God, invasion, fire, explosion, floods, epidemic, and acts of government or governmental agencies or instrumentalities.

26. Miscellaneous

26.1. DUALZ' failure to exercise any rights under the Agreement is not a waiver of our rights to damages for Customer's breach of Agreement and is not a waiver of any subsequent breach.

26.2. If any provision of these terms and conditions is held by any court or authority to be invalid or unenforceable, the other provisions shall remain in full force and effect and shall not be affected or invalidated.